

FAQ

Reservation Deposit

We ask that you pay 10,000 yen (per cottage) of the room charge in advance within one week of the reservation date, and the remaining amount is due at check-in on the day of your stay.

We only accept cash.

If we are unable to confirm the transfer of your deposit within one week, we may contact you again to confirm the payment.

If you cancel within one month of your stay, 10,000 yen is non-refundable.

Example

Cottage for 5 guests: 27,500 yen (tax included)

Reservation deposit: Amount pay in advance:
10,000 yen

Payment on the check in day: 17,500 yen (tax included)

Cancellation

Cancellation is free of charge up to 30days prior to your stay.

In case of cancellation during the free period, we will transfer the deposit to your bank account. Bank transfer fee will be deducted.

Cancellation fee from 29days to 1 day prior to your stay.

10,000 yen of the deposit will be charged as a cancellation fee.

Cancellation on the day of stay

The full amount of the reservation fee will be charged as a cancellation fee.

Date change is acceptable up to 2 weeks prior to the date of your stay. Please contact us by email at beachfm.1998@gmail.com or our official Instagram message.

*Please contact us if you have to cancel due to weather emergencies such as rainstorms, etc. We will waive the full cancellation fee and refund the reservation deposit only in case of official warning issued on the day of the event.

We will waive the full cancellation fee and refund the reservation deposit only if there is a Warning issued by the Japan Meteorological Agency on the day of the event.

What do I need to bring?

This facility is for room rental only,
Please bring your own items.

Examples of items to bring

Food, drinks (ice)

Charcoal for BBQ, igniters, lighters

Paper plates, paper cups, disposable chopsticks
seasonings

Tinfoil, plastic wrap, paper towels

Towels, toothbrushes, and other amenities

Hair dryer, hair iron

Garbage bags

Fishing tackle, floats, beach balls, and other beach equipment

Sunscreen, sun oil

Insect repellent, mosquito coils

Swimsuits, sandals, etc...

What is provided in the cottages?

We provide all the necessary living facilities, such as appliances and bedding.

Wi-Fi is available in all cottages.

List of facilities

Unit bath (separated shower and toilet in some cottages)

Futon (bed in some rooms)

TV

BBQ terrace (BBQ stove, tongs for charcoal, grill)

A/C and heating

Refrigerator (with freezer)

Microwave oven

Rice cooker

Electric water heater

IH cooking stove

Cooking utensils (frying pans, two-handled pans, knives, cutting boards)

Dishwasher detergent

Sponge

Kitchen wipes

Dishcloths

Shampoo, conditioner, and body soap

Can we come early and hang out at the beach?

Available from noon.

However, due to cleaning duties, we do not allow guests to bring their belongings in the cottages they plan to stay or to put food in the refrigerator until the check in time.

Thank you for your understanding.

We may give special permission when it is during the off-season.

Can we stay on the beach after check-out?

Because the next guests arrive at noon on the following day and parking space is limited, we

ask our guests to leave the facility within one hour after check-out.

We may give special permission when it is during the off-season.

Check-out time can be extended by 1 hour. Fee:
5,000 yen

I heard that there is no cellphone signal...

Softbank: No signal / au: depending on location
Please use the Wi-Fi in each cottage.

Can we fish?

Yes, but please fish on the side of the beach to avoid hurting other guests on the beach.

Fishing rafts have been discontinued due to safety reasons.

Fishing equipment is not available for rent.

Can we do any marine activities?

Rowboats and paddle boards are available regardless of the season.

Banana boats and wakeboards are only available during the on-season.

Can we bring one more person than the capacity of the cottages if we pay extra?

If there are more than 11 guests of elementary school age and above, we kindly ask you to book two cottages (e.g. one for 5 guests + one for 8 guests).

*If you are unable to reserve an additional cottage because it is completely full, please contact us once to arrange a reservation.